

We have lots of services for you to join in on!

Children's Rights

You have the right to **be heard!** As advocates we can **support** you to **speak up** in meetings or make a **complaint!**

Know your rights! We can explain your rights and make sure your **carers and social workers** are doing what they should.

Call us on 01302 734 739 or **email us** on

Doncaster.ChildrensRightsService@doncaster.gov.uk

You can write to us at: Safeguarding and Standards,
Children's Rights, Mary Woollett Centre, Danum Road,
Doncaster, DN4 5HF.

Independent visitors

We have **volunteers** who befriend and spend time with you. They are there to **listen** and **support you**.

They are not a social worker and do not work in children's services.



Your Independent Visitor is someone there **just for you**.

You may even like to attend the monthly **youth club sessions** with them.

If you want an **Independent Visitor** you can call Sue Wakefield on 01302 734 414 or speak to your social worker.

Children in Care Council (CiCC)

We are a group of young people that meet once a month to **talk about issues** that **matter to you!** We tell the **big bosses** in the Trust what we think and they let us know what they will do to **make things better**. We are all different but we work together to make sure that **your voice is heard!**

You can **join in** and **have your say** by getting in touch with Tracey Cusack, the Voice and Influence Worker on 01302 736700 or tell your social worker.



Make your voice heard

Happy or not happy with our service?

We want to hear from you.....

Who Can I talk to?

It's a good idea to first speak with the worker you know best. Most issues are sorted out this way. But if this doesn't help, get in touch with the Trusts complaints manager by:

- Calling 01302 862845
- Texting 07855 089284
- Emailing Customer.services@dcstrust.co.uk
- Through your MOMO account



Helping Doncaster children stay safe, well and reach their full potential.

You can also send your thoughts and comments through **MOMO**, and **Doncaster Childrens Services** will make sure the person you have selected receives it. The person will then reply to you by phone, email or **SMS** during normal working hours.